



How to return your purchase

Exchanges

You can exchange items purchased from loewe.com within 30 days at our stores (except for department stores, outlets, wholesalers and franchises). You must show the delivery note provided with every purchase or with the official invoice for your online purchase. The item(s) must be in its original condition, with original packaging and corresponding accessories, in order to be exchanged.

Returns

If you would like to return an item(s) purchased from loewe.com, you can do so within 14 days of receiving your purchase. LOEWE will cover the shipping costs incurred to our warehouse.

To request a return, scan the QR code overleaf and complete the online form.

loewe.com

